

Notice of Data Incident

Bakersfield, CA – Kern Psychiatric Health and Wellness Center, Inc. (“PWC”) announces a data incident that may have affected the privacy of certain information provided to it.

On June 22, 2026, PWC’s management company, Genesis Healthcare Management (“Genesis”), observed unusual activity in its network and immediately began an investigation into the nature and scope of the event with the assistance of third-party specialists. The investigation determined that certain files on their network, which houses certain PWC data, were accessed without authorization. Therefore, PWC began a comprehensive review of the files at issue to determine the information they contained and to whom the information related. This review determined that the types of information involved, which vary by individual, may include name in combination with one or more of the following, if it was previously provided to PWC: Social Security number, driver’s license number/government-issued ID number, date of birth, diagnosis and treatment information, prescription information, provider name and location, dates of service, medical record number, patient account number, Medicare/Medicaid ID number, lab results, and/or health insurance information. In response to this incident, Genesis worked with third-party specialists to conduct a thorough investigation and implement additional security precautions. Because Genesis took steps to ensure that the data at issue was re-secured and not distributed, we are not aware of any fraud or publication of stolen information resulting from this incident, nor do we have any reason to believe any such misuse of information will occur. However, in an abundance of caution, PWC is notifying potentially impacted individuals of this incident. If you have questions about this incident, please call 866-906-8720 or write to P.O. Box 82193, Bakersfield, CA 93380. Individuals are encouraged to remain vigilant against incidents of identity theft and fraud by reviewing credit reports/account statements and explanation of benefits forms for suspicious activity and to detect errors. Individuals may also place a fraud alert or credit freeze by contacting the credit reporting agencies: TransUnion 1-800-680-7289; Experian 1-888-397-3742; Equifax 1-888-298-0045. Individuals can further educate themselves regarding identity theft, fraud alerts, credit freezes, and steps to protect their personal information by contacting the credit reporting bureaus, the Federal Trade Commission (“FTC”), or their state Attorney General. The FTC may be reached at 600 Pennsylvania Ave. NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261.